

**IT
Services.**

**We're the IT
in educational
institutions.**

RICOH
imagine. change.

A photograph of a person sitting at a desk in a classroom, using a computer. The person's hand is on the keyboard. In the background, other students are visible at their desks. A large, semi-transparent red shape is overlaid on the image, containing the text. The overall scene is brightly lit, suggesting a modern educational environment.

**IT for
education
institutions.**



**As the world of business technology has changed,
so have we.**

From designing, building and optimising tailored IT infrastructures, to procuring PCs, servers, network devices and operating systems on behalf of our clients, Ricoh helps education institutions of all shapes and sizes flourish in a connected world.

Part of a \$22 billion company, we provide solution-driven services via 100,000+ employees working in almost 200 countries and every region around the world. More importantly, by freeing people to think creatively, Ricoh helps students, teachers and administrators harness the power of their collective imagination to enable transformation that is both profound and lasting.

Using that same kind of thinking, Ricoh can help turn an idea into reality, increase student engagement and improve process efficiency through our innovative range of print, imaging, document, workflow, application, IT and communications solutions.

Because we're the IT in everything.

**We're
transforming
education.**

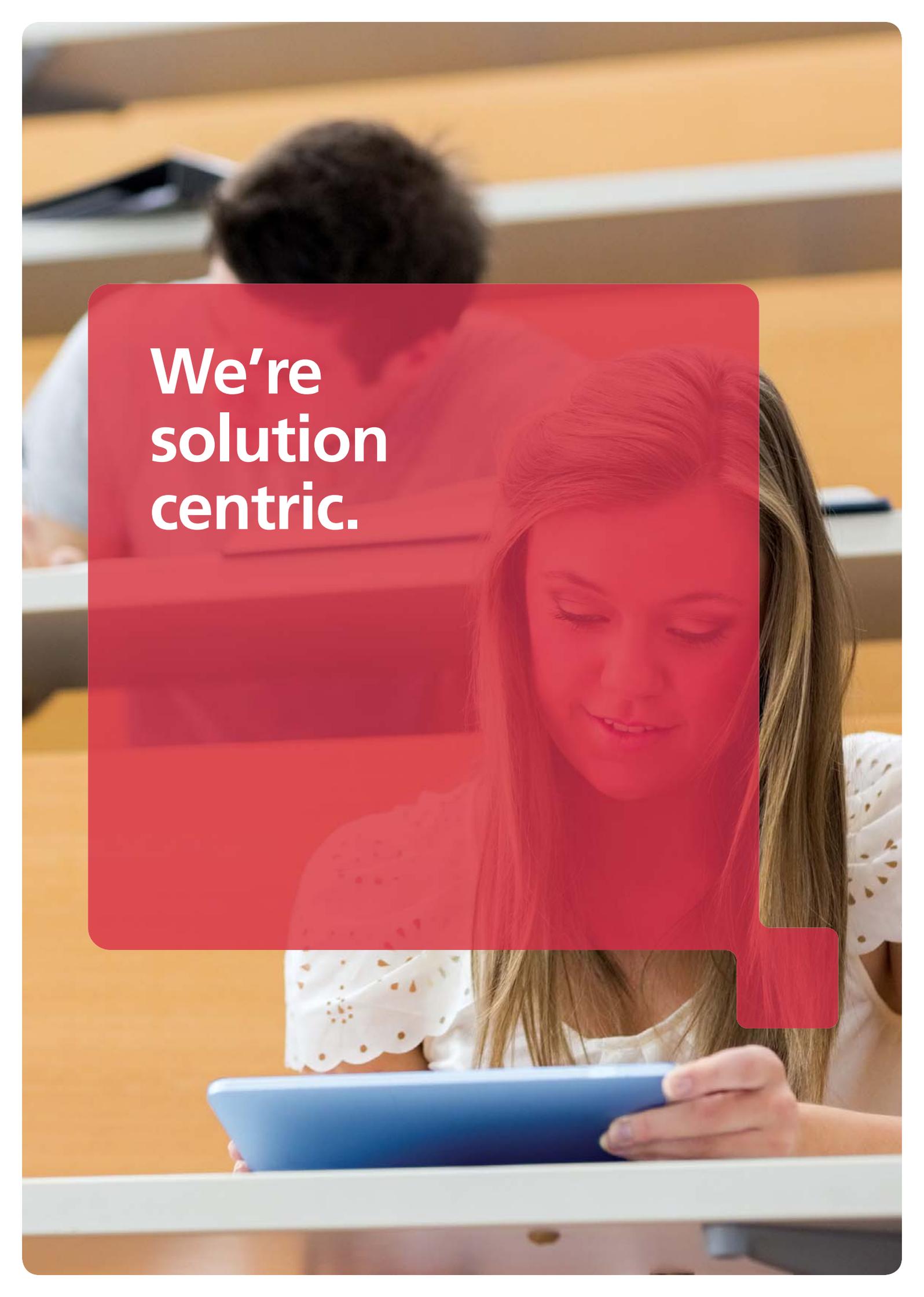


Transforming Education

The current generation of learners has grown up in the digital era and engage best when they use the same technology in the classroom, as at home. With a solid understanding of what keeps educational institutions at the top of their class, Ricoh delivers technology solutions that support all educational, administrative and security objectives.

Working hand-in-hand with your school or university, Ricoh can design, deploy and manage new technologies across your institution, helping you transform into a next generation educator.





**We're
solution
centric.**



Services and Solutions

Whatever the challenge or task your school or university faces, Ricoh has a solution or service that can be tailored to match it.

Whether it's cloud, network, collaboration, professional, managed or hardware / software services you require, Ricoh can solve, support, procure and optimise every facet of your IT infrastructure, so you never have to worry about it.

Any of our IT Service Specialists, will be only too happy to put you at the centre of our customer-centric planning process and find the tailored solution that's absolutely built for you and your institution.

Our Services for Education

Cloud	Infrastructure as-a-Service	Office 365	Colocation	Backup-as-a-Service
Network	Network Management	NetSupport	Network and wireless consulting	
Professional	Engineering solutions and consulting	IT strategy consulting	Project Management	IT resource backfill
Managed IT	End-user support	IT infrastructure management		
Collaboration	IP telephony	Messaging	Video conferencing	Contact centre solutions
Hardware & Software	Technology procurement and advice			

We're connected

As well as our expertise and range of technology services to draw upon – especially in IT Infrastructure, Communications and Application Services – Ricoh Australia has the ability to connect to a world-leading suite of services designed to improve the way your entire organisation works, collaborates and shares information.

From your core IT infrastructure, to the tools your people use day-to-day, to the way your business communicates, captures, transforms and manages information, we can provide today's changing workforce with the right information, at the right time, in the right form, no matter where they are.



Application Services

Ricoh Application Services help enhance business performance through a best fit solution that integrates within existing systems.



Communication Services

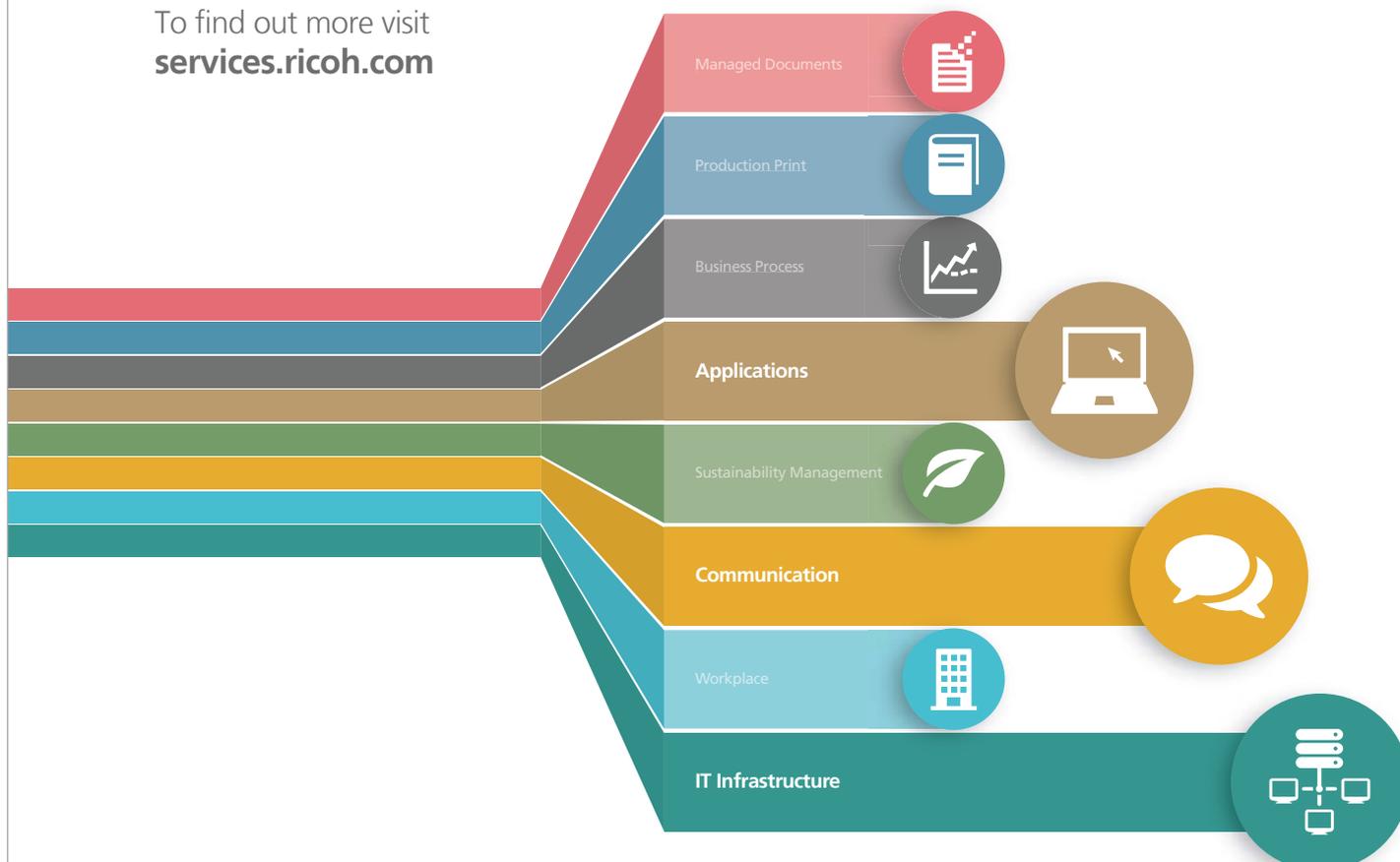
Ricoh Communication Services help you enhance the value of customer communications, reduce the cost of collaboration and help employees communicate and collaborate more effectively.



IT Infrastructure Services

Ricoh IT Infrastructure Services are designed to keep your business operations online, running and always available for your customers - as well as maximising the productivity of your employees.

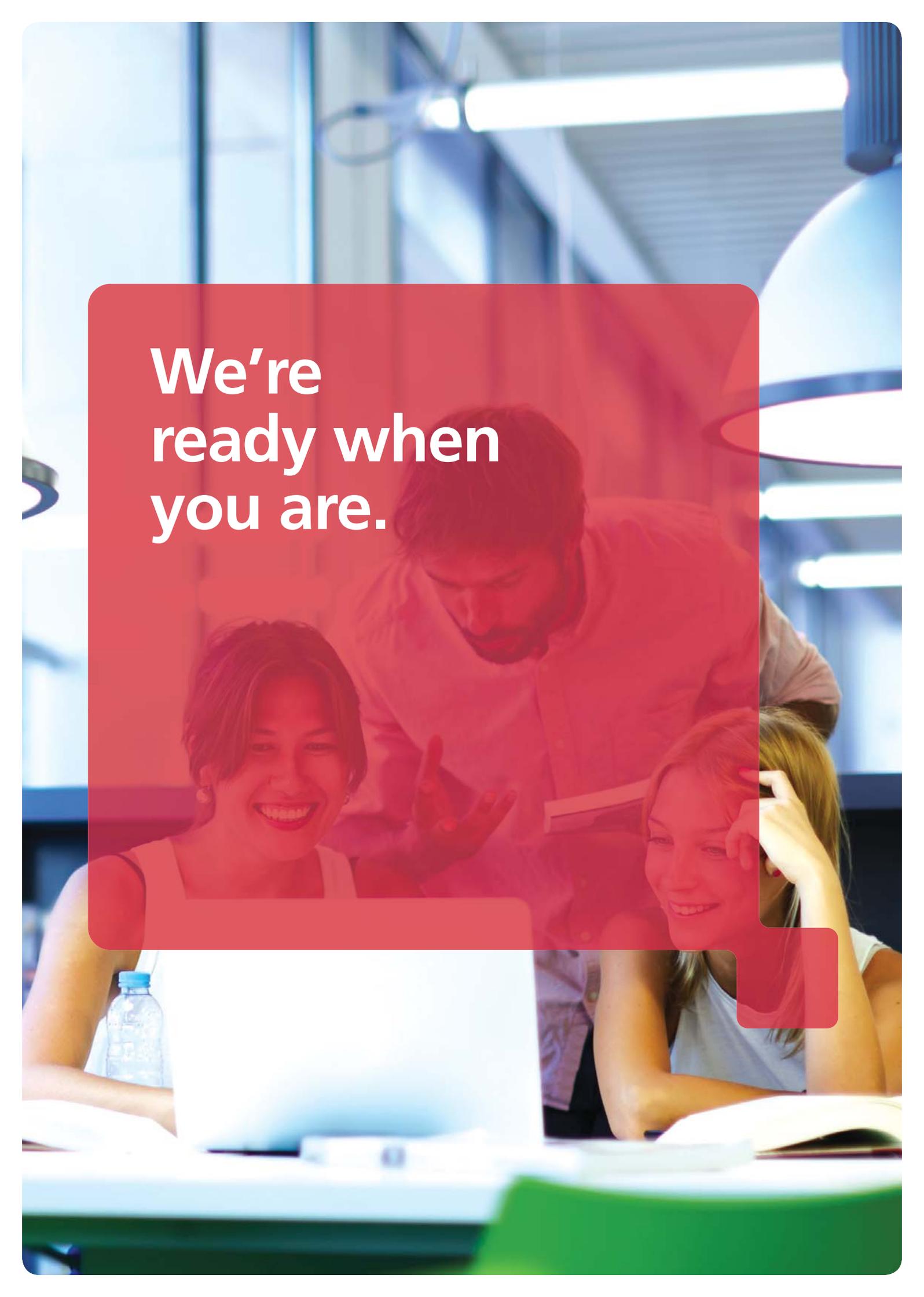
To find out more visit
services.ricoh.com



We've got great partners

Ricoh has formed partnerships with some of the world's leading technology providers – staying abreast and up-to-date with what they have to offer our customers – as well as keeping a keen eye on any new or emerging market trends and technologies.





**We're
ready when
you are.**



With a superior level of industry understanding, certification and expertise, Ricoh IT Services is a trusted partner to many major Australian organisations.

Delivering smart solutions for our clients through a completely customer-focused culture means we have the ability to predict and prepare for rapid technology changes, rather than just react to them.

So whether its integration, managed services, network support, maintenance or procurement you need – in-house or outsourced, Ricoh can be the IT in every instlTution.

Including yours.



RICOH
imagine. change.

**Let's get
connected.**

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