

**IT
Services.**

**We're the IT
in everything.**

RICOH
imagine. change.



**IT
Services.**



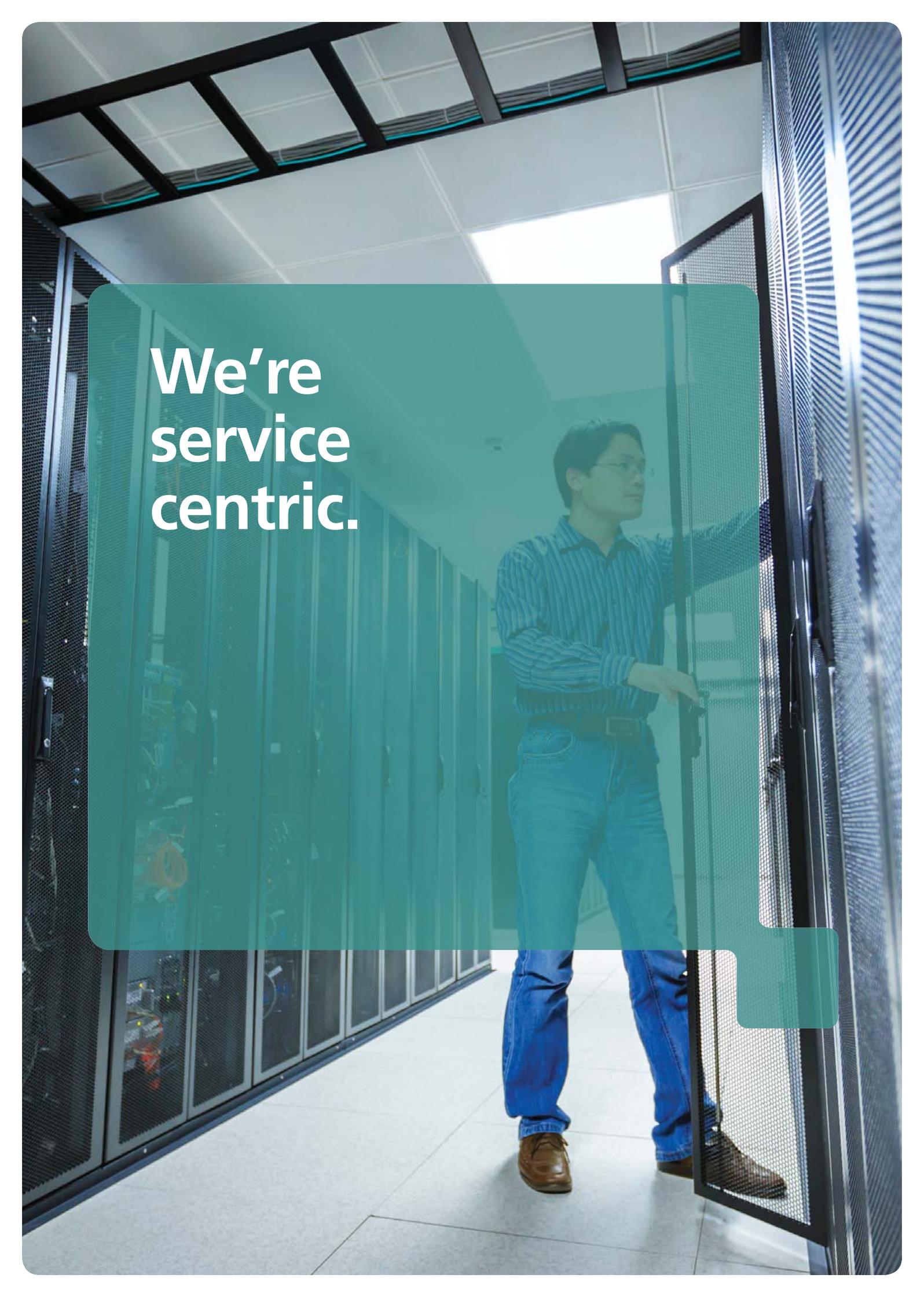
**As the world of business technology has changed,
so have we.**

From designing, building and optimising tailored IT infrastructures, to procuring PCs, servers, network devices and operating systems on behalf of our clients, Ricoh is now the IT partner of many of Australia's top-tier organisations.

Part of a \$22 billion company, we provide solution-driven services to businesses and organisations of all sizes, via 100,000+ employees working in almost 200 countries and every region around the world. More importantly, by freeing people to think creatively, Ricoh helps organisations harness the power of their collective imagination to enable business transformation that is both profound and lasting.

Here in Australia, that same kind of thinking has seen Ricoh help customers reduce costs, eliminate waste and streamline their processes – allowing them to pass on these tangible benefits to their own customers – by making information more mobile, more personal and more profitable.

Because we're the IT in everything.

A man in a blue and white striped shirt and blue jeans is standing in a server room, looking at a server rack. The room is filled with rows of server racks. The image has a teal overlay on the left side.

**We're
service
centric.**



Depending on the needs of your organisation Ricoh can work hand-in-hand with your IT department to provide specialist skills and additional support...or simply become your complete outsourced IT provider.

It Really is this Simple

So whether it's cloud, network, collaboration, professional, managed or hardware/software services you require, Ricoh has a solution. Simply because with a range of bespoke and interconnected services, we are able to quickly and effectively see the answer in every problem and therefore the opportunity for your business.

Our Services

Cloud	Infrastructure as-a-Service	Office 365	Colocation	Backup as-a-Service
Network	Network Management	Network Access	Network and wireless consulting	Cloud Networking
Professional	Engineering solutions and consulting	IT strategy consulting	Project Management	IT resource backfill
Managed IT	Complete support	IT infrastructure management	NetSupport	End-user support
Collaboration	IP telephony	Messaging	Video conferencing	Contact centre solutions
Hardware & Software	Technology procurement and advice	Maintenance contract management		

Managed Documents



Production Print



Business Process



Applications



Sustainability Management



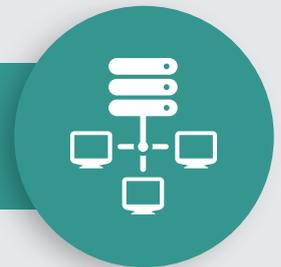
Communication



Workplace



IT Infrastructure



**Global
Services.**

We're connected

As well as our expertise and range of technology services to draw upon – especially in IT Infrastructure, Communications and Application Services – Ricoh Australia has the ability to connect to a world-leading suite of services designed to improve the way your entire organisation works, collaborates and shares information.

From your core IT infrastructure, to the tools your people use day-to-day, to the way your business communicates, captures, transforms and manages information, we can provide today's changing workforce with the right information, at the right time, in the right form, no matter where they are.

Application Services



Ricoh Application Services help enhance business performance through a best fit solution that integrates within existing systems.

Communication Services



Ricoh Communication Services help you enhance the value of customer communications, reduce the cost of collaboration and help employees communicate and collaborate more effectively.

IT Infrastructure Services



Ricoh IT Infrastructure Services are designed to keep your business operations online, running and always available for your customers - as well as maximising the productivity of your employees.

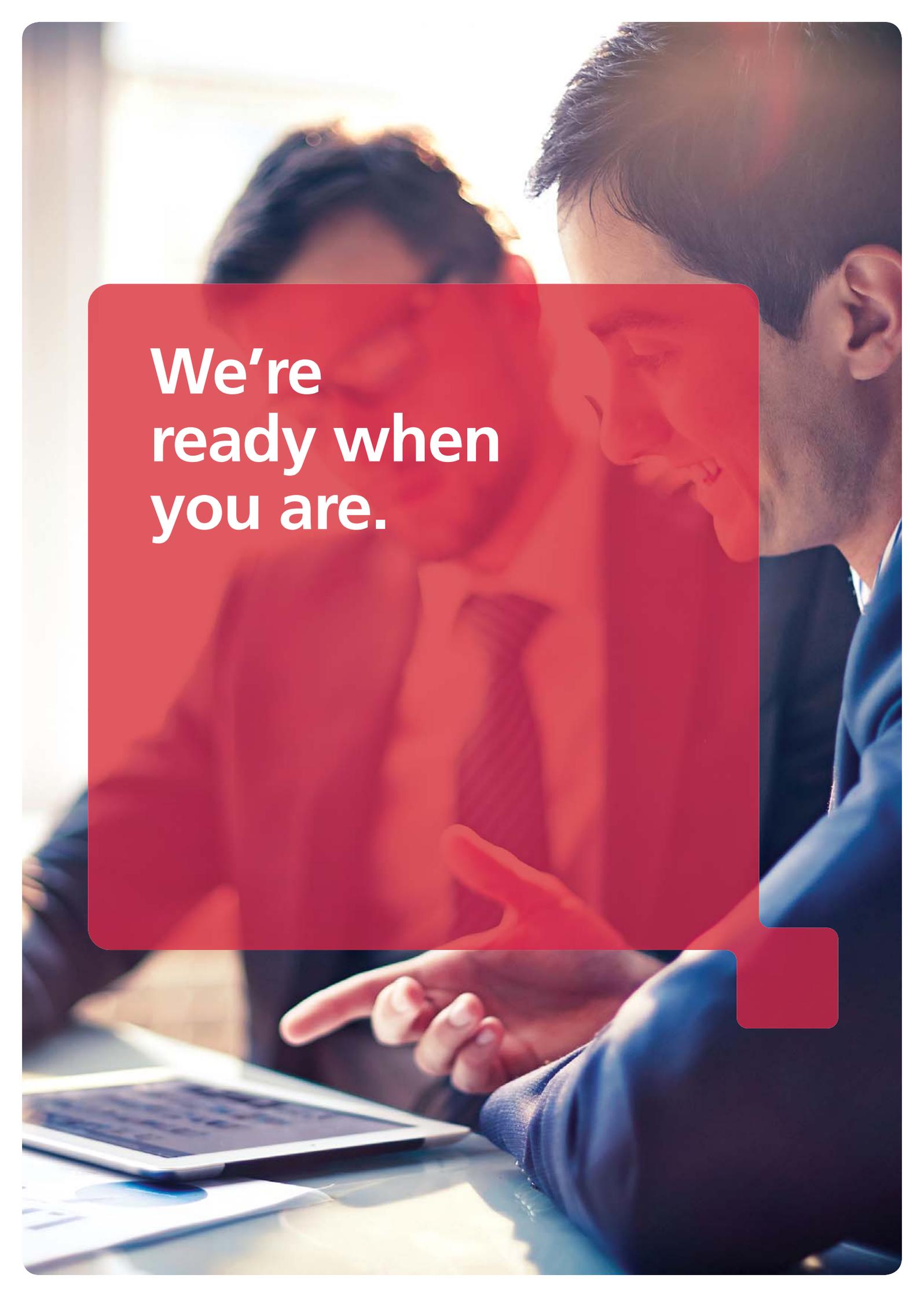
To find out more visit services.ricoh.com

We've got great partners.

Ricoh has formed partnerships with some of the world's leading technology providers – staying abreast and up-to-date with what they have to offer our customers – as well as keeping a keen eye on any new or emerging market trends and technologies.

Here are just some of the major technology brands we are proud to call partners.



A photograph of two business professionals in a meeting. A man in a blue suit is pointing at a laptop screen while a woman in a red blazer looks on. A large red semi-transparent rectangle is overlaid on the image, containing the text 'We're ready when you are.' in white. The background is softly blurred, showing a window with natural light.

**We're
ready when
you are.**



With a superior level of industry understanding, certification and expertise, Ricoh IT Services is a trusted partner to many major Australian organisations.

Delivering smart solutions for our clients through a completely customer-focused culture means we have the ability to predict and prepare for rapid technology changes, rather than just react to them.

So whether its integration, managed services, network support, maintenance or procurement you need – in-house or outsourced, Ricoh can be the IT in every organisation.

Including yours.

RICOH
imagine. change.

**Let's get
connected.**

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